



HRVS Ltd. GIVEN A+ WORKSHOP ACCREDITATION

Sheffield MAN Dealer first in UK to receive ‘top marks’

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MAN Truck & Bus UK's main Truck Centre in Sheffield, HRVS Ltd., has become the first commercial vehicle workshop in the UK to attain A+ status as part of the IRTE's new Workshop Accreditation programme – the industry-wide scheme designed in conjunction with the FTA to independently audit workshop performance.

“We have long been calling for an independent appraisal of workshop practices,” said Keith Sims, Group Operations Director at HRVS Group Ltd. “The IRTE Workshop Accreditation is a measure of our competence – indeed, my wish is for it to become the quality-assured standard across the industry.”

HRVS in Sheffield was inspected across all its workshop services and practices, including premises, equipment, technical and clerical staff, management and documentation. Keith Sims has no doubt the MAN UpTime Principle (UTP) – MAN's own dealer KPI monitoring ‘tool’ – has been a factor in attaining A+ status for HRVS.

“MAN's UTP,” said Sims, “has been key in helping us maintain a very high level of service for our customers. KPIs on services like MoT pass rates remain high because my workshop staff technicians want to be the best in the MAN network.”

MAN's Head of UK Service, John Davies, added, “We're thrilled with HRVS's progress, and its A+ accreditation is a real boost for the team in Sheffield. I know Keith is focused on the same achievement for Ripley and Scunthorpe, but, on a national level, we're now working hard to roll-out the IRTE Workshop Accreditation Scheme across the MAN network.”

(ENDS – 245 words)

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